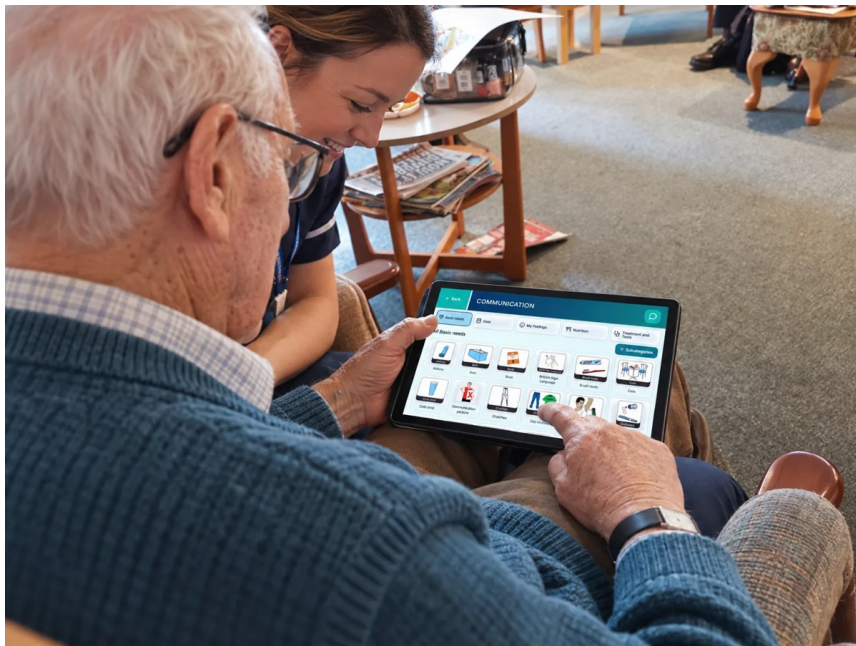


Security & information handling

Clear responsibilities. Appropriate access. A considered deployment.



The person beyond the diagnosis.

Security & information handling

Clear responsibilities. Appropriate access. A considered deployment.



Access with a purpose

The TESS facility portal supports role-based access, device licensing and activity reporting. Access should match each person's responsibilities. Ask TruSelv to confirm the controls available for your contracted release.



Information that belongs in the service

Agree which resident information is necessary, who is responsible for it and how long it is retained. Do not submit patient records, passwords or payment-card details through website contact forms.



Before connecting systems

Scope the data flow, authentication, hosting, retention, supplier responsibilities and failure handling before enabling an integration. Request the relevant agreement and release-specific evidence during procurement.



Report a security concern

Email support@truselv.co.uk with the affected service and a brief description. Ask for a secure route before sharing sensitive evidence. Do not exploit an issue, access other people's information or disrupt the service.



Evidence and assurance

This page describes our approach and available discussion routes. It does not claim ISO certification, NHS approval, a completed penetration test or a particular hosting location. Confirm evidence for the exact service you plan to use.